

Social Responsibility Statement

Hexham Bowling Club actively promotes the Responsible Conduct of Gambling to its members, their guests, visitors and the wider community.

This is demonstrated in a range of initiatives that will be reviewed regularly to ensure that they continue to comply with mandatory legislation, that uphold the values and integrity of the club's members and the wider community.

To achieve this, the club will apply and implement appropriate policies and procedures, with a focus on staff training.

Embracing these new initiatives will maintain the Club's commitment to its members, their guests, visitors and the wider community.

HARM MINIMISATION STRATEGIES.

All staff are required to hold a current Responsible Conduct of Gambling accreditation to demonstrate eligibility to accept a role within the club gaming/beverage precincts.

All staff are required to maintain relevant qualifications offered by the club.

No manager, supervisor or staff of Hexham Bowling Club will play gaming machines in the club at any time, either on or off duty.

There will be a shut-down period in excess of the mandatory six hours in the club's gaming lounge.

Hexham Bowling Club does not advertise and/or encourage members, their guests or visitors to play gaming machines.

Gaming machine signage will meet or exceed regulatory guidelines for promoting harm minimization.

Brochures, cards and additional signage will always be available to provide information regarding counselling and support services.

Gaming Technical Standards will be observed on all machine games and combinations to ensure fairness and equality with Australian standards.

Responsible Service of Alcohol principles will be applied at all times by trained personnel to gaming machine players.

Alcohol will not be used as an inducement to continue or extend periods of play by members, their guests or visitors.

No free liquor will be served to members, their guests or visitors playing a gaming machine at any time.

Gaming machine promotions will not offer cash, indecent or offensive prizes.

The correct time will be displayed on all gaming machines and clocks located in the gaming lounge.

All ATM and EFTPOS facilities will carry appropriate signage and also have credit card restrictions.

No personal cheques will be cashed by Hexham Bowling Club for any member, their guests or visitors.

No cash advances will be made available by management or staff of Hexham Bowling Club, acting in their capacity as employees of the club, at any time to members, their guests or visitors.

A comprehensive and confidential self-exclusion policy for liquor and gaming is operated by Hexham Bowling Club and readily available to members, their guests and visitors.